

Who we are

Healthcare environments require more than just a security presence — they demand highly trained professionals who can respond to rapidly changing situations with tact, empathy, and authority.

At CityWatch Security, we specialise in OH&S-centric security solutions for hospitals and healthcare facilities across Melbourne and Victoria.

Our team is extensively trained to work in:

- Mental health wards
- Aged care environments
- Emergency departments
- De-escalation

We prioritise the safety of guests, doctors, nurses, and hospital staff, ensuring your facility remains a secure and welcoming place of care.

Contact Us

 **Website**
<https://www.citywatchsecurity.com.au/>

 **Email**
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 **Address**
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What we do

CityWatch Security offers a comprehensive range of hospital-focused services tailored to the needs of busy, high-pressure healthcare environments:

- Customer service & front-desk support
- Locking/unlocking facilities & car parks
- Visitor wayfinding & assistance
- Risk identification & de-escalation
- Escorting aggressive patients or visitors
- High-visibility patrols to deter incidents
- Support for police & emergency services
- Basic orderly support duties
- Theft prevention & asset protection
- Confined space & emergency response
- Conflict resolution & incident reporting
- Flexible service customisation on request

Our approach

Hospitals are dynamic environments where security situations can escalate without warning. CityWatch Security personnel are hand-picked for their ability to handle sensitive situations discreetly, with a calm and professional presence.

With a proven track record and a strong reputation in hospital security, we bring years of experience and dedication to this essential service.



Hospital Security



**Unique
Challenges,
Expertly Managed**